

# Chris Roeszler

## Objective

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To obtain a position that will allow me to use my skills to troubleshoot new and existing computer issues so I can continue to enhance my skills.

## Experience

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2008-Present VMC Fargo, ND

### **Dynamics GP Technical Support Specialist (Systems)**

- Troubleshoot Install, Upgrade and General Systems issues
  - Stream with Partners and Customers
  - Research and test issues to provide accurate resolution options
  - Take detailed case notes
  - Assist fellow engineers
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2008-2009 Volt/VMC Fargo, ND

### **Dynamics GP Technical Support Specialist (Integration Manager)**

- Troubleshoot Integration Manager issues
  - Stream with Partners and Customers
  - Use VKB, Product Studio to research support information
  - Take detailed case notes
  - Assist fellow engineers
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2007-2008, 2011 Volt/VMC Fargo, ND

### **Office Accounting Support Specialist**

- Troubleshoot Install, Upgrade and General Systems issues
  - Stream with Customers
  - Use VKB, Product Studio to research support information
  - Write Solution Objects
  - Take detailed case notes
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Information Technology Services (NDSU) 1996-1999 Fargo, ND

### **Student Consultant, Residence Hall Consultant (ResCon)**

- Campus-wide computer support
  - Create and maintain new Residence Hall Network (ResNet) website
  - Administer Windows-based network for Architecture
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## Education

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1996-1998 North Dakota State University Fargo, ND

### **Computer Science**

- In progress

## **Chris Roeszler**

### **References**

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References are available on request.